

### What is a clinical microsystem?

A microsystem is a small group of interdisciplinary healthcare staff who work together with the patient in a particular clinical setting. The microsystem approach differs from team-based development in that the patient, the information and information systems, the organisation's goals and results are all considered parts of the microsystem.

Microsystems are the smallest functional units of healthcare systems and this perspective has had a large impact on the improvement work in many organisations. They are distinct from the next organisational stratum – the 'mesosystem' – that exists to support the microsystem's functioning. This in turn is part of the larger 'macrosystem' that includes the strategic goals and functioning of the healthcare organisation.

The knowledge and understanding of clinical microsystems are well documented and research is continuously being done.

One way of getting to know your microsystem is to study the 5Ps:

# 5Ps

Purpose

Patients

People

Processes

Patterns

### Scientific Day March 2

The knowledge about microsystems is improving and a lot of research is being done around the theories supporting them. In connection with the Festival, researchers will gather on the Scientific Day to deepen their knowledge about microsystems. For more information please contact Annika Nordin e-mail: [annika.ma.nordin@lj.se](mailto:annika.ma.nordin@lj.se) or look for updates on the web site.

For more information on micro, meso and macrosystems and how they work, see the following web sites:

- [www.lj.se/microsystemfestival](http://www.lj.se/microsystemfestival) - Qulturum web site
- [www.clinicalmicrosystem.org/](http://www.clinicalmicrosystem.org/) - Dartmouth-Hitchcock web site in the US

Den 9th Clinical

# Microsystem Festival

Feb 29–Mars 2 2012  
Jönköping, Sweden



# Welcome to the Clinical Microsystem Festival

## Microsystem – The HeArt of Health Care

Welcome to the 9<sup>th</sup> International Clinical Microsystem Festival, an arena and venue for those developing and improving healthcare.

Healthcare is for many an essential part of the daily life. As patients we share our most valuable possessions with healthcare; our health, our children and our future – everything we have at Heart.

As healthcare co-workers we are anxious to deliver care characterized by professionalism, but also care that reveals the engagement and concern we have for our patients. The fusion of these needs and ambitions emerge in the clinical microsystem, the small group of interdisciplinary healthcare staff who work together with the patient in a particular clinical setting.

The co-operation and mutual understanding is an Art to develop for every clinical microsystem.

The theme of the 9<sup>th</sup> International Clinical Microsystem is the HeArt of Health-care – meaning both Heart and Art. It is an open invitation to everyone recognizing the specific circumstances, challenges, but also opportunities, for patients, families and healthcare co-workers to improve care.

At the Festival we meet newthinkers – people who question old thoughts and are courageous to try new things. We are practitioners, theorists, authors, researchers, but above all, we have healthcare at our HeArt.

The Clinical Microsystem Festival is intended for you as a leader, CEO, improvement coach or anyone working to improve quality in healthcare. The Festival includes a Scientific Day on March 2 for researchers and those who are interested in advancing knowledge of clinical microsystems and quality improvement.

## Register – no later than February 10<sup>th</sup> 2012

To ensure that participants have the opportunity to reflect and engage in dialogue, we need to limit the size of the event. We normally get fully booked, so we recommend that you pre-register as soon as possible.

This can be done at [www.lj.se/microsystemfestival](http://www.lj.se/microsystemfestival).

The entire program will be published on the website at the beginning of January, at which time you can choose which parallel seminars you wish to sign up for. For some seminars there is limited space, which will be allocated on a first-come–first-served basis. You can choose to participate on either February 29<sup>th</sup>, on March 1<sup>st</sup> or on both days. There will be an evening buffet on the 29<sup>th</sup> of February, which will be a good opportunity for networking.

## About the Clinical Microsystem Festival 2012

The Microsystem Festival is more than a conference. It is a warm and personal event which provides you with great opportunities to meet other people who are committed to improvement and have healthcare at HeArt.

The conference is international and we have the pleasure to introduce several exciting lecturers with roots in both theory and practice.

Members of the International Network of Clinical Microsystems, Professor Eugene Nelson (Director of Population Health at The Dartmouth Institute), Marjorie Godfrey (PhD Candidate and Director of the Clinical Microsystems Resource Group), Göran Henriks (Chief Executive of Learning and Innovation in Jönköping), Christian von Plessen (PhD and project manager safer patient program), will share their experiences working with clinical microsystems.

Annette Bartley (Independent Healthcare Consultant) will emphasise the importance of keeping simplicity in improvement work.

Helen Bevan from the UK (Director for Service Transformation, NHS) will, as one of the strongest voices for improvement work in healthcare, give her view of developments in the field.

Practitioners from clinics and healthcare settings from around the world will share information about their improvement work. The website is continuously updated with information about lecturers and sessions.

## Conference organiser

The conference is being organised by Qulturum, the development unit of Jönköping County Council, together with the International network of Clinical Microsystems.

The conference language is English, with an optional introduction seminar in Swedish.

## Cost

The cost of the conference is 1500 Swedish Kronor (SEK) per day. At current exchange rates, 1500 SEK is approximately £136 (UK pounds sterling) or €159 (Euros). Those attending day 2 only are most welcome to attend the evening buffet on day one.

## Conference location

The conference will be arranged at Qulturum, Jönköping County Council, Sweden.

## For more information please contact

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Please see: [www.lj.se/microsystemfestival](http://www.lj.se/microsystemfestival) for more information about the Festival this year and previous years, including links to useful sites and relevant articles.