

## A JOURNEY THROUGH THE MICROSYSTEM

*Det stora äventyr som fick Odyssevs att lämna Troja, som drev Don Quijote genom La Mancha, som förde Dante och Orfeus till helvetet och Christofer Columbus till Amerika: färden mot det okända*

*The great adventure which made Odysseus to leave Troy, which made Don Quixote through La Mancha which brought Dante and Orpheus to hell and Christopher Columbus to America: journey to the unknown.*

*Paulo Coelho*



Tomislav Azdajic, THE OPERATION MANAGER  
The International Clinical Microsystem Festival



## A new starting point

- *New instrument*
- *New location*
- *New team*
- *New relationships*
- *New challenges*
- *New philosophy*
- *New tasks*



*New platform*



The International Clinical Microsystem Festival





LOST IN SPACE



March 3-4  
**2010**  
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... TO FIND OUR POSITION  
...TO SET OUR COURSE



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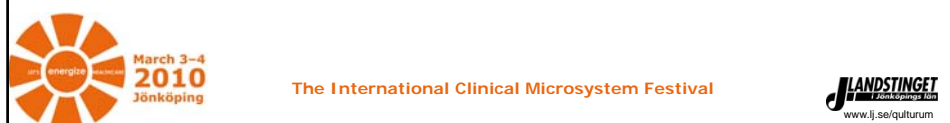
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## ...understanding complexity

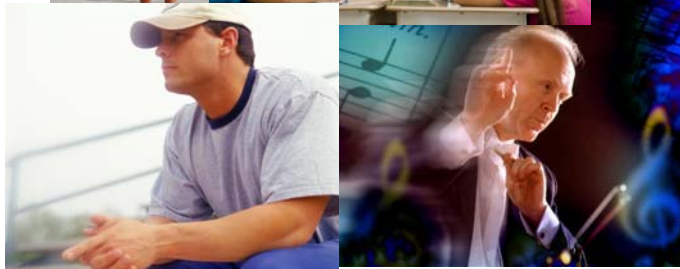


## SUMMARY

- Translate and adapt continuously theories about clinical Microsystems to your own environment.
- Meet regularly in small or large groups
- Make small improvements rather than large.
- Working with an understanding of the entirety and complexity
- Empower, engage and encourage your co-workers
- Describe support that you need from your operation manager, and require that.



“TO DO OR NOT TO DO,  
THAT IS THE QUESTION”



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